

# Interpreting vendors for IHN-CCO

InterCommunity Health Network Coordinated Care Organization  
pays for qualified and certified interpreters for our members.

## Get the interpreting help you and your patients need

Use one of the approved vendors listed below. To get started, you may need to create an account, create a password or set up a PIN. On-demand remote services are also available 24 hours a day, seven days a week.

### Terms to assist when scheduling interpreting services:

**ASL:** American Sign Language

**ASL-Tactile:** tactile signing for patients who are deaf and blind

**CDI:** Certified deaf interpreter

**CMI:** Certified medical interpreter

**On-site:** In-person interpreting

**OPI:** Over-the-phone interpreting

**SPI:** Scheduled phone interpreting

**VRI:** Video remote interpreting

## Choose from the following vendors:

### Passport to Languages Inc.

**Modalities:** Onsite, telehealth, ASL.

**Online:** [passporttolanguages.com](https://passporttolanguages.com)

**Email:** [info@passporttolanguages.com](mailto:info@passporttolanguages.com)

**Phone:** **800-297-2707**

**Fax:** 503-297-1703

Passport to Languages Inc. is a complete language service company that offers interpreting in over 150 languages and dialects: on-site, through telephone, video and via the written word. Their aim is to act as a trusted extension of their client's team. They have the highest percentage of qualified/certified health care interpreters in the state and are also a certified member of the Office of Minority, Women and Emerging Small Business through the state of Oregon. Telephonic support is available 24 hours a day, seven days a week.

No access code is required for this vendor. Let them know if you would like to setup an account for ordering online.

### Tri-County Sign Language Interpreting

**Modalities:** Sign language only. On-site (emergency and scheduled) and video (scheduled only).

**Online:** [tricountysignlanguage.com](https://tricountysignlanguage.com)

**Email:** [scheduling@tricountysignlanguage.com](mailto:scheduling@tricountysignlanguage.com)

**Phone:** **503-931-3465**

**Fax:** 866-866-2634

Tri-County Sign Language Interpreting serves the entire Pacific Northwest, Tri-County Sign Language Interpreting provides professional, qualified sign language interpreters for every type of setting. Available 24 hours a day, seven days a week.

## Linguava Interpreters

Modalities:	Scheduled and on-demand video services for ASL and spoken languages. Over the phone interpretation for spoken languages.
Online:	<b>linguava.com</b>
Online portal:	<b>portal.linguava.com</b>
Email:	<b>scheduling@linguava.com;</b>
New clients:	<b>sales@linguava.com</b>
Phone:	<b>800-716-1777</b>
Fax:	503-954-1038

Linguava is an ISO 17100 certified, full-service language interpretation provider, with both staff and contracted interpreters. Besides dedicated account managers, Linguava also offers custom billing and reporting, guaranteed connection times and complimentary training. Linguava is also contracted to bill most Oregon CCO's directly, including IHN-CCO. A service agreement is needed to begin requesting interpretation assignments.

## Oregon Certified Interpreter's Network (OCIN)

Modalities:	On-site, telephonic and video.
Online:	<b>oregoncertified.com/new-clients</b>
Email:	<b>scheduler@oregoncertified.com</b>
Phone:	<b>503-213-3191</b>
Fax:	971-228-2164

OCIN is a company that is made up of experienced interpreters who are passionate about their work. They strive to provide their clients with the most qualified interpreters possible, and are dedicated to enhancing the standard of interpretation by networking with more qualified and certified interpreters.

With a growing network of over 940 professional interpreters, OCIN is well-equipped to handle a wide range of interpretation needs. They specialize in the most common languages, and can also locate interpreters for hard-to-find languages. Their team is dedicated to ensuring that your message is accurately and effectively conveyed, no matter what the situation.