

Samaritan Choice Plans

Summary of Benefits and Coverage

PPO Plan

This booklet contains your Summary of Benefits and Coverage documents.

Jan. 1, 2024 through Dec. 31, 2024



Samaritan
Health Plans

Summary of Benefits and Coverage: What this plan covers and what you pay for covered services
Samaritan Choice Plans: PPO Plan

Coverage period: 01/01/2024 to 12/31/2024
Coverage for: employee + family | Plan type: PPO



The Summary of Benefits and Coverage (SBC) document will help you choose a health [plan](#). The SBC shows you how you and the [plan](#) would share the cost for covered health care services. **NOTE: Information about the cost of this [plan](#) (called the [premium](#)) will be provided separately. This is only a summary.** For more information about your coverage, or to get a copy of the complete terms of coverage, visit samhealthplans.org/Choice-Benefits, or call 541-768-4550, toll free 800-832-4580 (TTY 800-735-2900). For general definitions of common terms, such as [allowed amount](#), [balance billing](#), [coinsurance](#), [copayment](#), [deductible](#), [provider](#), or other [underlined](#) terms, see the glossary. You can view the glossary at healthcare.gov/sbc-glossary or call 800-832-4580 to request a copy.

Important questions	Answers	Why this matters:
What is the overall deductible ?	Medical only: \$500/individual or \$1,000/family	Generally, you must pay all of the costs from providers up to the deductible amount before this plan begins to pay. If you have other family members on the plan , each family member must meet their own individual deductible until the total amount of deductible expenses paid by all family members meets the overall family deductible .
Are there services covered before you meet your deductible ?	Yes. Preventive care , bariatric surgery and panniculectomy are covered before you meet your deductible .	This plan covers some items and services even if you haven't yet met the deductible amount. But a copayment or coinsurance may apply. For example, this plan covers certain preventive services without cost sharing and before you meet your deductible . See a list of covered preventive services at healthcare.gov/coverage/preventive-care-benefits .
Are there other deductibles for specific services?	No	You don't have to meet deductibles for specific services.
What is the out-of-pocket limit for this plan?	In-network medical/pharmacy: \$7,200/individual or \$14,400/family Out-of-network medical/pharmacy: unlimited	The out-of-pocket limit is the most you could pay in a year for covered services. If you have other family members in this plan , they have to meet their own out-of-pocket limits until the overall family out-of-pocket limit has been met.
What is not included in the out-of-pocket limit ?	Copays on certain services, premiums , balance billing charges and health care this plan doesn't cover.	Even though you pay these expenses, they don't count toward the out-of-pocket limit .
Will you pay less if you use a network provider ?	Yes. See samhealthplans.org/Choice-Benefits or call 800-832-4580 for a list of network providers .	This plan uses a provider network . You will pay less if you use a provider in the plan's network . You will pay the most if you use an out-of-network provider and you might receive a bill from a provider for the difference between the provider's charge and what your plan pays (balance billing). Be aware, your network provider might use an out-of-network provider for some services (such as lab work). Check with your provider before you get services.
Do you need a referral to see a specialist ?	No	You can see the specialist you choose without a referral .



All [copayment](#) and [coinsurance](#) costs shown in this chart are after your [deductible](#) has been met, if a [deductible](#) applies.

Common medical event	Services you may need	What you will pay		Limitations, exceptions and other important information
		Network provider (you will pay the least)	Out-of-network provider (you will pay the most)	
If you visit a health care provider's office or clinic	Primary care visit to treat an injury or illness	\$25/visit Deductible does not apply.	30% coinsurance	Some services require prior authorization. Failure to obtain prior authorization can result in a requested service being denied.
	Specialist visit	Acupuncture: \$35/visit Chiropractic: \$25/visit Specialist : \$40/visit Deductible does not apply.	30% coinsurance 30% coinsurance 30% coinsurance	None Covered up to 12 visits per year. Some services require prior authorization. Failure to obtain prior authorization can result in a requested service being denied.
	Preventive care/ screening/immunization	No charge. Deductible does not apply.	30% coinsurance Deductible does not apply.	You may have to pay for services that aren't preventive. Ask your provider if the services needed are preventive. Then check what your plan will pay for.
If you have a test	Diagnostic test (X-ray, blood work)	Electrocardiogram: \$25/visit Labs: no charge Radiology: \$25/visit	30% coinsurance	Some services require prior authorization. Failure to obtain prior authorization can result in a requested service being denied.
	Imaging (CT/PET scans, MRIs)	20% coinsurance	30% coinsurance	

* For more information about limitations and exceptions, see the [plan](#) or policy document at samhealthplans.org/Choice-Benefits.

Common medical event	Services you may need	What you will pay		Limitations, exceptions and other important information
		Network provider (you will pay the least)	Out-of-network provider (you will pay the most)	
<p>If you need drugs to treat your illness or condition</p> <p>More information about prescription drug coverage is available at samhealthplans.org/Choice</p>	Tier 1: preventive	<p>1 to 90-day supply: No charge. Deductible does not apply.</p>	Not covered	<p>Some prescriptions require prior authorization. Failure to obtain prior authorization can result in a requested prescription drug being denied.</p> <p>Covered for up to a 90-day supply.</p> <p>Exception: Birth control is covered up to a 180-day supply.</p>
	Tier 2: low-cost therapeutic	<p>1 to 34-day supply: \$3, deductible does not apply</p> <p>90-day supply: \$9, deductible does not apply</p>		
	Tier 3: preferred	<p>1 to 34-day supply: \$15, deductible does not apply</p> <p>90-day supply: \$45, deductible does not apply</p>		
	Tier 4: high-cost preferred	<p>1 to 34-day supply: \$25 or 25% (whichever is less), deductible does not apply</p>		
	Tier 5: non-preferred	<p>1 to 34-day supply: \$250 copay/prescription or 50% coinsurance, whichever is less. Deductible does not apply.</p>		
	Tier 6: high-cost specialty	<p>1 to 34-day supply: 15% coinsurance Deductible does not apply.</p>		
<p>If you have outpatient surgery</p>	Facility fee (e.g., ambulatory surgery center)	<p>SHS designated facility: \$150/visit.</p> <p>Non-SHS facility: \$250/visit.</p>	Not covered	<p>Some services require prior authorization. Failure to obtain prior authorization can result in a requested service being denied.</p>
	Physician/surgeon fees	\$60/visit	30% coinsurance	

* For more information about limitations and exceptions, see the [plan](#) or policy document at samhealthplans.org/Choice-Benefits.

Common medical event	Services you may need	What you will pay		Limitations, exceptions and other important information
		Network provider (you will pay the least)	Out-of-network provider (you will pay the most)	
If you need immediate medical attention	Emergency room care	\$150/visit	\$150/visit	When admitted to the same facility, the emergency room copay is waived. Inpatient benefits will apply.
	Emergency medical transportation	Air: 20% coinsurance	20% coinsurance	Air transportation is covered to the nearest hospital capable of treatment, when ground transportation is inappropriate and when medically necessary .
		Ground: 20% coinsurance	Ground: 20% coinsurance	Urgent and emergent services of a state-certified ambulance are covered.
If you have a hospital stay	Urgent care	\$40/visit	\$40/visit	None
	Facility fee (e.g., hospital room)	SHS facility: \$175/day up to \$875 maximum per stay.	Not covered	Requires prior authorization. Failure to obtain prior authorization can result in a requested service being denied.
		Non-SHS facility: \$300/day up to \$1,500 maximum per stay.	30% coinsurance	Bariatric surgery (in-network/designated facilities only): \$5,000 copay /service, does not apply to the deductible or out-of-pocket limit .
Physician/surgeon fees	\$60/visit	30% coinsurance	Bariatric surgery (out-of-network): Not covered.	

* For more information about limitations and exceptions, see the [plan](#) or policy document at samhealthplans.org/Choice-Benefits.

Common medical event	Services you may need	What you will pay		Limitations, exceptions and other important information
		Network provider (you will pay the least)	Out-of-network provider (you will pay the most)	
If you need mental health, behavioral health, or substance abuse services	Outpatient services	Mental health: \$25/visit Deductible does not apply. Partial hospitalization for mental health: 30% coinsurance Substance use disorder: \$25/visit Deductible does not apply. Outpatient intensive services and programs (including partial hospitalization) for substance use disorder: 30% coinsurance	30% coinsurance 30% coinsurance	None
	Inpatient services	Residential: 30% coinsurance SHS facility: \$175/day up to \$875 maximum/stay Non-SHS facility: \$300/day up to \$1,500 maximum/stay Residential: 30% coinsurance	Not covered 30% coinsurance	Requires prior authorization. Failure to obtain prior authorization can result in a requested service being denied.
If you are pregnant	Office visits	Primary care visit: \$25/visit Deductible does not apply. Specialist: \$40/visit Deductible does not apply.	30% coinsurance	Cost sharing does not apply to certain preventive services . Depending on the type of services, a copay , coinsurance or deductible may apply.
	Childbirth/delivery professional services	SHS facility: \$175/day up to \$875 maximum/stay	Not covered	Maternity care may include tests and services described elsewhere in the SBC .

* For more information about limitations and exceptions, see the [plan](#) or policy document at samhealthplans.org/Choice-Benefits.

Common medical event	Services you may need	What you will pay		Limitations, exceptions and other important information
		Network provider (you will pay the least)	Out-of-network provider (you will pay the most)	
If you are pregnant <i>(continued)</i>	Childbirth/delivery facility services	Non-SHS facility: \$300/day up to \$1,500 maximum/stay	30% coinsurance	Prior authorization is required for labor and delivery stays that exceed 96 hours and newborn stays that exceed 96 hours. Failure to obtain prior authorization can result in a requested service being denied.
	Home health care	\$30/visit	30% coinsurance	None
	Rehabilitation services	\$35/visit	30% coinsurance	Includes physical, occupational and speech therapy. SHS physical therapy providers : \$30/visit
	Habilitation services	\$35/visit		
	Skilled nursing care	No charge	30% coinsurance	Requires prior authorization. Failure to obtain prior authorization can result in a requested service being denied. Coverage is limited to 60 days per calendar year of extended care.
If you need help recovering or have other special health needs	Durable medical equipment	DME: 30% coinsurance	50% coinsurance	Prior authorization is required for billed amounts greater than \$1,000 for purchase or rental items with rental fee greater than \$1,000 per month or rental length greater than 3 months. Failure to obtain prior authorization can result in a requested service being denied.
		Continuous glucose monitors: no charge.		Continuous glucose monitors are no charge when purchased through a licensed durable medical equipment supplier. Please refer to the formulary if purchased through the pharmacy.
	Hospice services	No charge	30% coinsurance	Orthotics (ages 18 and over): Coverage is limited to a \$500 lifetime limit. Vision hardware: Hardware needed after cataract surgery is a one-time per eye benefit.
If your child needs dental or eye care	Children's eye exam	Not covered	Not covered	Please check with your vision plan for coverage.
	Children's glasses	Not covered	Not covered	Please check with your vision plan for coverage.
	Children's dental check-up	Not covered	Not covered	Please check with your dental plan for coverage.

* For more information about limitations and exceptions, see the [plan](#) or policy document at samhealthplans.org/Choice-Benefits.

Excluded services and other covered services:

Services your [plan](#) generally does **NOT** cover (check your policy or [plan](#) document for more information and a list of any other [excluded services](#).)

- Cosmetic surgery.
- Dental care (adult and pediatric).
- Long-term care.
- Non-emergency care when traveling outside the U.S.
- Private-duty nursing.
- Routine eye care (adult and pediatric).
- Routine foot care.
- Weight loss programs.

Other covered services (limitations may apply to these services. This isn't a complete list. Please see your [plan](#) document.)

- Acupuncture.
- Bariatric surgery (with authorization; at in-network/designated facilities only).
- Chiropractic care (limits apply).
- Hearing aids (limits apply to adults).
- Infertility treatment.

Your rights to continue coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Department of Labor, Employee Benefits Security Administration at **866-444-EBSA (3272)** or dol.gov/ebsa/healthreform. Other coverage options may be available to you too, including buying individual insurance coverage through the [Health Insurance Marketplace](#). For more information about the [Marketplace](#), visit HealthCare.gov or call **800-318-2596**.

Your grievance and appeals rights: There are agencies that can help if you have a complaint against your [plan](#) for a denial of a [claim](#). This complaint is called a [grievance](#) or [appeal](#). For more information about your rights, look at the explanation of benefits you will receive for that medical [claim](#). Your [plan](#) documents also provide complete information to submit a [claim](#), [appeal](#) or a [grievance](#) for any reason to your [plan](#). For more information about your rights, this notice, or assistance, contact: Samaritan Health Plans at **541-768-4550**, or toll free **800-832-4580** (TTY **800-735-2900**). You may also contact the Department of Labor, Employee Benefits Security Administration at **866-444-EBSA (3272)** or dol.gov/ebsa/healthreform.

Does this plan provide Minimum Essential Coverage? Yes.

[Minimum Essential Coverage](#) generally includes [plans](#), [health insurance](#) available through the [Marketplace](#) or other individual market policies, Medicare, Medicaid, CHIP, TRICARE and certain other coverage. If you are eligible for certain types of [Minimum Essential Coverage](#), you may not be eligible for the [premium tax credit](#).

Does this plan meet the Minimum Value Standards? Yes

If your [plan](#) doesn't meet the [Minimum Value Standards](#), you may be eligible for a [premium tax credit](#) to help you pay for a [plan](#) through the [Marketplace](#).

Language access services:

Spanish (Español): Para obtener asistencia en Español, llame al **800-832-4580**.

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa **800-832-4580**.

Chinese (中文): 如果需要中文的帮助, 请拨打这个号码 **800-832-4580**.

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' **800-832-4580**.

To see examples of how this [plan](#) might cover costs for a sample medical situation, see the next section.



This is not a cost estimator. Treatments shown are just examples of how this [plan](#) might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your [providers](#) charge and many other factors. Focus on the [cost sharing](#) amounts ([deductibles](#), [copayments](#) and [coinsurance](#)) and [excluded services](#) under the [plan](#). Use this information to compare the portion of costs you might pay under different health [plans](#). Please note these coverage examples are based on self-only coverage.

Peg is having a baby

(nine months of in-network pre-natal care and a hospital delivery)

■ The plan's overall deductible	\$500
■ Specialist copayment	\$40
■ Hospital (facility) copayment	\$175
■ Other copayment	\$25

This **EXAMPLE** event includes services like:

- [Specialist](#) office visits (prenatal care).
- Childbirth/delivery professional services.
- Childbirth/delivery facility services.
- [Diagnostic tests](#) (ultrasounds and blood work).
- [Specialist](#) visit (anesthesia).

Total example cost:	\$12,700
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In this example, Peg would pay:

Cost sharing	
Deductibles	\$450
Copayments	\$200
Coinsurance	\$0
What isn't covered	
Limits or exclusions	\$60
The total Peg would pay is:	\$710

Managing Joe's Type 2 diabetes

(a year of routine in-network care of a well-controlled condition)

■ The plan's overall deductible	\$500
■ Specialist copayment	\$40
■ Hospital (facility) copayment	\$175
■ Other copayment	\$25

This **EXAMPLE** event includes services like:

- [Primary care physician](#) office visits (including disease education).
- [Diagnostic tests](#) (blood work).
- [Prescription drugs](#).
- [Durable medical equipment](#) (glucose meter).

Total example cost:	\$5,600
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In this example, Joe would pay:

Cost sharing	
Deductibles	\$450
Copayments	\$400
Coinsurance	\$0
What isn't covered	
Limits or exclusions	\$0
The total Joe would pay is:	\$850

Mia's simple fracture

(in-network emergency room visit and follow up care)

■ The plan's overall deductible	\$500
■ Specialist copayment	\$40
■ Hospital (facility) copayment	\$175
■ Other copayment	\$25

This **EXAMPLE** event includes services like:

- [Emergency room care](#) (including medical supplies).
- [Diagnostic test](#) (X-ray).
- [Durable medical equipment](#) (crutches).
- [Rehabilitation services](#) (physical therapy).

Total example cost:	\$2,800
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In this example, Mia would pay:

Cost sharing	
Deductibles	\$450
Copayments	\$500
Coinsurance	\$200
What isn't covered	
Limits or exclusions	\$60
The total Mia would pay is:	\$1,150

Glossary of health coverage and medical terms

- This glossary defines many commonly used terms but isn't a full list. These glossary terms and definitions are intended to be educational and may be different from the terms and definitions in your [plan](#) or [health insurance](#) policy. Some of these terms also might not have exactly the same meaning when used in your policy or [plan](#) and in any case, the policy or plan governs. (See your Summary of Benefits and Coverage for information on how to get a copy of your policy or [plan](#) document.)
- Underlined text indicates a term defined in this glossary.
- See page 6 for an example showing how [deductibles](#), [coinsurance](#) and [out-of-pocket limits](#) work together in a real life situation.

Allowed amount

This is the maximum payment the [plan](#) will pay for a covered health care service. May also be called “eligible expense,” “payment allowance” or “negotiated rate.”

Appeal

A request that your health insurer or [plan](#) review a decision that denies a benefit or payment (either in whole or in part).

Balance billing

When a [provider](#) bills you for the balance remaining on the bill that your [plan](#) doesn't cover. This amount is the difference between the actual billed amount and the [allowed amount](#). For example, if the provider's charge is \$200 and the allowed amount is \$110, the provider may bill you for the remaining \$90. This happens most often when you see an [out-of-network provider](#) ([non-preferred provider](#)). A [network provider](#) ([preferred provider](#)) may not balance bill you for covered services.

Claim

A request for a benefit (including reimbursement of a health care expense) made by you or your health care [provider](#) to your health insurer or [plan](#) for items or services you think are covered.

Coinsurance

Your share of the costs of a covered health care service, calculated as a percentage (for example, 20%) of the [allowed amount](#) for the service. You generally pay coinsurance plus any [deductibles](#) you owe.

Example: If the [health insurance](#) or [plan's](#) allowed amount for an office visit is \$100 and you've met your [deductible](#), your coinsurance payment of 20% would be \$20. The [health insurance](#) or [plan](#) pays the rest of the allowed amount. (See page 6 for a detailed example.)

Complications of pregnancy

Conditions due to pregnancy, labor and delivery that require medical care to prevent serious harm to the health of the mother or the fetus. Morning sickness and a non-emergency caesarean section generally aren't complications of pregnancy.

Copayment

A fixed amount (for example, \$15) you pay for a covered health care service, usually when you receive the service (sometimes called “copay”). The amount can vary by the type of covered health care service.

Cost sharing

Your share of costs for services that a [plan](#) covers that you must pay out of your own pocket (sometimes called “out-of-pocket costs”). Some examples of cost sharing are [copayments](#), [deductibles](#) and [coinsurance](#). Family cost sharing is the share of cost for [deductibles](#) and [out-of-pocket](#) costs you and your spouse and/or child(ren) must pay out of your own pocket. Other costs, including your [premiums](#), penalties you may have to pay, or the cost of care a [plan](#) doesn't cover usually aren't considered cost sharing.

Cost-sharing reductions

Discounts that reduce the amount you pay for certain services covered by an individual [plan](#) you buy through the [Marketplace](#). You may get a discount if your income is below a certain level and you choose a Silver level health plan or if you're a member of a federally-recognized tribe, which includes being a shareholder in an Alaska Native Claims Settlement Act corporation.

Deductible

An amount you could owe during a coverage period (usually one year) for covered health care services before your [plan](#) begins to pay. An overall deductible applies to all or almost all covered items and services. A [plan](#) with an overall deductible may also have separate deductibles that apply to specific services or groups of services. A [plan](#) may also have only separate deductibles.

Example: *If your deductible is \$1000, your plan won't pay anything until you've met your \$1000 deductible for covered health care services subject to the deductible. (See page 6 for a detailed example.)*

Diagnostic test

Tests to figure out what your health problem is. For example, an X-ray can be a diagnostic test to see if you have a broken bone.

Durable medical equipment (DME)

Equipment and supplies ordered by a health care [provider](#) for everyday or extended use. DME may include: oxygen equipment, wheelchairs and crutches.

Emergency medical condition

An illness, injury, symptom (including severe pain) or condition severe enough to risk serious danger to your health if you didn't get medical attention right away. If you didn't get immediate medical attention you could reasonably expect one of the following:

1. Your health would be put in serious danger.
2. You would have serious problems with your bodily functions.
3. You would have serious damage to any part or organ of your body.

Emergency medical transportation

Ambulance services for an [emergency medical condition](#). Types of emergency medical transportation may include transportation by air, land or sea. Your [plan](#) may not cover all types of emergency medical transportation or may pay less for certain types.

Emergency room care / emergency services

Services to check for an [emergency medical condition](#) and treat you to keep an [emergency medical condition](#) from getting worse. These services may be provided in a licensed hospital's emergency room or other place that provides care for [emergency medical conditions](#).

Excluded services

Health care services that your [plan](#) doesn't pay for or cover.

Formulary

A list of drugs your [plan](#) covers. A formulary may include how much your share of the cost is for each drug. Your [plan](#) may put drugs in different [cost-sharing](#) levels or tiers. For example, a formulary may include generic drug and brand name drug tiers and different [cost-sharing](#) amounts will apply to each tier.

Grievance

A complaint that you communicate to your health insurer or [plan](#).

Habilitation services

Health care services that help a person keep, learn or improve skills and functioning for daily living. Examples include therapy for a child who isn't walking or talking at the expected age. These services may include physical and occupational therapy, speech-language pathology and other services for people with disabilities in a variety of inpatient and/or outpatient settings.

Health insurance

A contract that requires a health insurer to pay some or all of your health care costs in exchange for a [premium](#). A health insurance contract may also be called a "policy" or "[plan](#)."

Home health care

Health care services and supplies you get in your home under your doctor's orders. Services may be provided by nurses, therapists, social workers, or other licensed health care [providers](#). Home health care usually doesn't include help with non-medical tasks, such as cooking, cleaning, or driving.

Hospice services

Services to provide comfort and support for persons in the last stages of a terminal illness and their families.

Hospitalization

Care in a hospital that requires admission as an inpatient and usually requires an overnight stay. Some [plans](#) may consider an overnight stay for observation as outpatient care instead of inpatient care.

Hospital outpatient care

Care in a hospital that usually doesn't require an overnight stay.

In-network coinsurance

Your share (for example, 20%) of the [allowed amount](#) for covered health care services. Your share is usually lower for in-network covered services.

In-network copayment

A fixed amount (for example, \$15) you pay for covered health care services to [providers](#) who contract with your [health insurance](#) or [plan](#). In-network copayments usually are less than [out-of-network copayments](#).

Marketplace

A marketplace for [health insurance](#) where individuals, families and small businesses can learn about their [plan](#) options; compare plans based on costs, benefits and other important features; apply for and receive financial help with [premiums](#) and [cost sharing](#) based on income; and choose a [plan](#) and enroll in coverage. Also known as an "Exchange." The Marketplace is run by the state in some states and by the federal government in others. In some states, the Marketplace also helps eligible consumers enroll in other programs, including Medicaid and the Children's Health Insurance Program (CHIP). Available online, by phone and in-person.

Maximum out-of-pocket limit

Yearly amount the federal government sets as the most each individual or family can be required to pay in [cost sharing](#) during the [plan](#) year for covered, in-network services. Applies to most types of health [plans](#) and insurance. This amount may be higher than the [out-of-pocket limits](#) stated for your [plan](#).

Medically necessary

Health care services or supplies needed to prevent, diagnose, or treat an illness, injury, condition, disease, or its symptoms, including habilitation and that meet accepted standards of medicine.

Minimum Essential Coverage

Minimum Essential Coverage generally includes [plans](#), [health insurance](#) available through the [Marketplace](#) or other individual market policies, Medicare, Medicaid, CHIP, TRICARE and certain other coverage. If you are eligible for certain types of minimum essential coverage, you may not be eligible for the [premium tax credit](#).

Minimum Value Standard

A basic standard to measure the percent of permitted costs the [plan](#) covers. If you're offered an employer [plan](#) that pays for at least 60% of the total allowed costs of benefits, the [plan](#) offers minimum value and you may not qualify for [premium tax credits](#) and [cost-sharing reductions](#) to buy a [plan](#) from the [Marketplace](#).

Network

The facilities, [providers](#) and suppliers your health insurer or [plan](#) has contracted with to provide health care services.

Network provider (preferred provider)

A [provider](#) who has a contract with your [health insurer](#) or [plan](#) who has agreed to provide services to members of a [plan](#). You will pay less if you see a [provider](#) in the [network](#). Also called "preferred provider" or "participating provider."

Orthotics and prosthetics

Leg, arm, back and neck braces, artificial legs, arms and eyes and external breast prostheses after a mastectomy. These services include: adjustment, repairs and replacements required because of breakage, wear, loss, or a change in the patient's physical condition.

Out-of-network coinsurance

Your share (for example, 40%) of the [allowed amount](#) for covered health care services to [providers](#) who don't contract with your [health insurance](#) or plan. Out-of-network coinsurance usually costs you more than [in-network coinsurance](#).

Out-of-network copayment

A fixed amount (for example, \$30) you pay for covered health care services from [providers](#) who do **not** contract with your [health insurance](#) or [plan](#). Out-of-network copayments usually are more than [in-network copayments](#).

Out-of-network provider (non-preferred provider)

A [provider](#) who doesn't have a contract with your [plan](#) to provide services. If your [plan](#) covers out-of-network services, you'll usually pay more to see an out-of-network provider than a [preferred provider](#). Your policy will explain what those costs may be. May also be called "non-preferred" or "non-participating" instead of "out-of-network provider."

Out-of-pocket limit

The most you **could** pay during a coverage period (usually one year) for your share of the costs of covered services. After you meet this limit the [plan](#) will usually pay 100% of the [allowed amount](#). This limit helps you plan for health care costs. This limit never includes your [premium](#), [balance-billed](#) charges or health care your [plan](#) doesn't cover. Some [plans](#) don't count all of your [copayments](#), [deductibles](#), [coinsurance](#) payments, out-of-network payments or other expenses toward this limit. (See page 6 for a detailed example.)

Physician services

Health care services a licensed medical physician, including an M.D. (Medical Doctor) or D.O. (Doctor of Osteopathic Medicine), provides or coordinates.

Plan

Health coverage issued to you directly (individual plan) or through an employer, union or other group sponsor (employer group plan) that provides coverage for certain health care costs. Also called "health insurance plan," "policy," "health insurance policy" or "[health insurance](#)."

Preauthorization

A decision by your health insurer or [plan](#) that a health care service, treatment plan, [prescription drug](#) or [durable medical equipment \(DME\)](#) is [medically necessary](#). Sometimes called "prior authorization," "prior approval" or "precertification." Your [health insurance](#) or [plan](#) may require preauthorization for certain services before you receive them, except in an emergency. Preauthorization isn't a promise your [health insurance](#) or [plan](#) will cover the cost.

Premium

The amount that must be paid for your health insurance or [plan](#). You and/or your employer usually pay it monthly, quarterly or yearly.

Premium tax credits

Financial help that lowers your taxes to help you and your family pay for private [health insurance](#). You can get this help if you get [health insurance](#) through the [Marketplace](#) and your income is below a certain level. Advance payments of the tax credit can be used right away to lower your monthly [premium](#) costs.

Prescription drug coverage

Coverage under a [plan](#) that helps pay for [prescription drugs](#). If the plan's [formulary](#) uses "tiers" (levels), prescription drugs are grouped together by type or cost. The amount you'll pay in [cost sharing](#) will be different for each "tier" of covered [prescription drugs](#).

Prescription drugs

Drugs and medications that by law require a prescription.

Preventive care (preventive service)

Routine health care, including [screenings](#), check-ups and patient counseling, to prevent or discover illness, disease, or other health problems.

Primary care physician

A physician, including an M.D. (Medical Doctor) or D.O. (Doctor of Osteopathic Medicine), who provides or coordinates a range of health care services for you.

Primary care provider

A physician, including an M.D. (Medical Doctor) or D.O. (Doctor of Osteopathic Medicine), nurse practitioner, clinical nurse specialist or physician assistant, as allowed under state law and the terms of the [plan](#), who provides, coordinates or helps you access a range of health care services.

Provider

An individual or facility that provides health care services. Some examples of a provider include a doctor, nurse, chiropractor, physician assistant, hospital, surgical center, skilled nursing facility and rehabilitation center. The [plan](#) may require the provider to be licensed, certified or accredited as required by state law.

Reconstructive surgery

Surgery and follow-up treatment needed to correct or improve a part of the body because of birth defects, accidents, injuries or medical conditions.

Referral

A written order from your [primary care provider](#) for you to see a [specialist](#) or get certain health care services. In many health maintenance organizations (HMOs), you need to get a referral before you can get health care services from anyone except your [primary care provider](#). If you don't get a referral first, the [plan](#) may not pay for the services.

Rehabilitation services

Health care services that help a person keep, get back or improve skills and functioning for daily living that have been lost or impaired because a person was sick, hurt or disabled. These services may include physical and occupational therapy, speech-language pathology and psychiatric rehabilitation services in a variety of inpatient and/or outpatient settings.

Screening

A type of [preventive care](#) that includes tests or exams to detect the presence of something, usually performed when you have no symptoms, signs or prevailing medical history of a disease or condition.

Skilled nursing care

Services performed or supervised by licensed nurses in your home or in a nursing home. Skilled nursing care is **not** the same as “skilled care services,” which are services performed by therapists or technicians (rather than licensed nurses) in your home or in a nursing home.

Specialist

A [provider](#) focusing on a specific area of medicine or a group of patients to diagnose, manage, prevent or treat certain types of symptoms and conditions.

Specialty drug

A type of [prescription drug](#) that, in general, requires special handling or ongoing monitoring and assessment by a health care professional, or is relatively difficult to dispense. Generally, specialty drugs are the most expensive drugs on a formulary.

UCR (usual, customary and reasonable)

The amount paid for a medical service in a geographic area based on what [providers](#) in the area usually charge for the same or similar medical service. The UCR amount sometimes is used to determine the [allowed amount](#).

Urgent care

Care for an illness, injury or condition serious enough that a reasonable person would seek care right away, but not so severe as to require [emergency room care](#).

How you and your insurer share costs

Plan deductible: \$1,500 **Coinsurance:** 20% **Out-of-pocket limit:** \$5,000

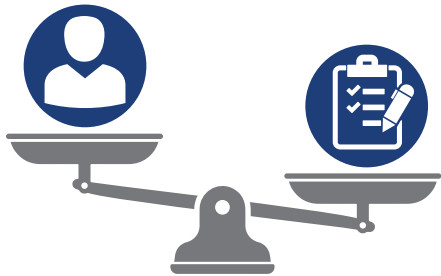
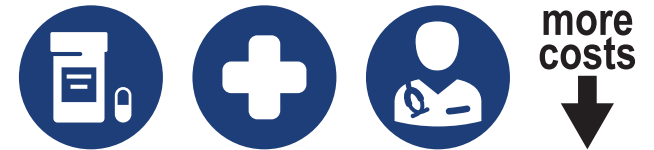
Jan. 1
Beginning of coverage period

Dec. 31
End of coverage period



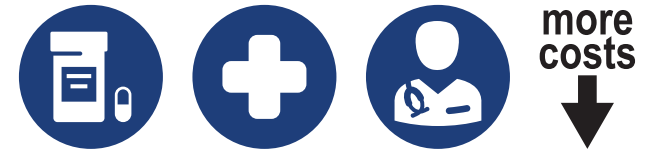
You have not yet reached your \$1,500 deductible.
Your plan doesn't pay any of the costs.

Office visit costs:	\$125
The plan pays:	\$0
You are responsible for:	\$125



You reach your \$1,500 deductible, coinsurance begins. You have seen a doctor several times and paid \$1,500 in total, reaching your deductible. The **plan** pays some of the costs for your next visit.

Office visit costs:	\$125
The plan pays 80%:	\$100
You are responsible for 20%:	\$25



You reach your \$5,000 out-of-pocket limit. You have seen the doctor often and paid \$5,000 in total. The **plan** pays the full cost of your covered health care services for the rest of the year.

Office visit costs:	\$125
The plan pays 100%:	\$125
You are responsible for:	\$0



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