



No Surprises Act – Provider Directory Update

On Dec. 27, 2020, Congress passed, and President Trump signed, the No Surprises Act as part of the Consolidated Appropriations Act, 2021. The Act regulates the responsibility of both payers and providers regarding provider information that appears in payer provider directories. The Act requires the following as it applies to provider directories:

Samaritan Health Plans is required to:

- Verify and update the provider directory information every 90 days, at a minimum.
- Implement a process to remove providers from directories if the provider is not compliant with responding to SHP's attempts to verify provider data.

Providers are required to submit data changes to SHP:

- When providers terminate a network agreement.
- In response to the quarterly Provider Data Validation process.
- Any time there are changes to the content of their provider directory information.

Current state and federal regulations are still in effect and contractual obligations to notify SHP of providers' changes still apply.

Samaritan Health Plans has partnered with **ProviderLenz**. Each quarter the provider will receive an email and/or fax survey from ProviderLenz to verify your information.

Providers are required to review the information and make any needed changes to the data. If there are no changes to the data, the provider is still required to attest the information is accurate. Providers who do not respond to each quarterly attestation survey are at risk of removal from the SHP directory due to non-compliance with the No Surprises Act.

For additional assistance about the attestation process please reach out to Provider Relations at SHPprovider@samhealth.org